

# FLOORING MAINTENANCE



Our Luxury Vinyl Plank flooring will provide years of easy care. You will find that it is not only beautiful, but durable. It is also much easier to maintain than most other flooring products because of the tough protective finish and moisture resistance. It only takes a few simple care and maintenance steps to keep your floor looking new for years to come.

## TO KEEP YOUR FLOOR CLEAN AND BEAUTIFUL:

- Sweep or Vacuum the floor with a soft bristle broom or suitable vacuum attachment to remove loose dirt.
- Wash the floor with a non-abrasive, floor cleaner.
- For everyday maintenance, a damp mop with warm water is sufficient. Do not flood the floor.
- **Do not use** soap based detergents, abrasive, or “mop-and-shine” products.
- This floor does not require wax. Please note that **using wax will void your warranty.**
- Do not use bleaches (except to sanitize septic backup).
- Do not use a vacuum cleaner with a rotating beater bar.
- Ensure furniture legs have large surface, non-staining floor protectors. Replace small, narrow metal or dome-shaped glides with smooth, flat glides that are in flat contact with the floor.
- Heavy furniture or appliances that are not moved often should be equipped with flat, non-staining composition furniture casters or cups of appropriate size.

Always read the cautionary information on all cleaners prior to use.

**WARNING:** NEVER push, pull or drag heavy furniture or other items across the floor. When moving furniture or heavy items, always lift and carry the items, if possible. Otherwise, use furniture sliders available at most hardware, home improvement and discount stores, or place the item on a piece of carpet turned upside down.

**WARNING:** The use of latex or rubber mats may cause yellowing or discoloration.

**WARNING:** Some adhesive tapes use plastic migrators that can damage or discolor the surface of our flooring. For this reason, and since we have no control over the manufacturing process, we cannot warranty damage caused by their use.

**WARNING:** Do not use any resurfacing coating such as polyurethane or acrylics. This will void the warranty and may cause peaking

## FLOORING MAINTENANCE (cont'd)

| PROBLEM  | REMEDY*  |
|--|--|
| <b>Stains and Spills</b> <ul style="list-style-type: none"> <li>• Acids, Alkalis, Blood</li> <li>• Ketchup, Mustard</li> <li>• Cleaners, Strong Soaps</li> <li>• Dye, Dye Markings, Food, Candy</li> <li>• Grass, Iodine, Mercurochrome</li> <li>• Rust, Urine, Excrement</li> </ul> | <ul style="list-style-type: none"> <li>• Scrub area with a full-strength vinyl cleaner.</li> <li>• Rub the area with a 10-to-1 dilution of water to liquid bleach.</li> <li>• Rub the area with isopropyl alcohol.</li> <li>• If rust stain does not respond, use lemon juice or a cream of tartar solution.</li> </ul>  |
| <b>Paint and Solvent Spills</b> <ul style="list-style-type: none"> <li>• Dry Cleaning Fluids</li> <li>• Lacquer, Latex Paint</li> <li>• Nail Polish</li> <li>• Solvents, Oil-Based Paints</li> <li>• Wood Stains, Varnish</li> </ul>   | <ul style="list-style-type: none"> <li>• If substance is dry, gently peel it from the floor. Avoid sharp instruments that could scratch the floor.</li> <li>• Scrub area with cleaner, such as TILElab Heavy Duty Stripper and Cleaner.</li> <li>• Rub lightly with odorless mineral spirits or paint thinner.</li> <li>• Use nail polish remover for nail polish spills.</li> </ul>   |
| <b>Substances That Won't Wipe Up</b> <ul style="list-style-type: none"> <li>• Adhesives, Asphalt, Chewing Gum</li> <li>• Oil, Grease, Candle Wax, Tar</li> </ul>   | <ul style="list-style-type: none"> <li>• Carefully remove excess with a dull kitchen knife or fingernail.</li> <li>• Scrub area with cleaner, such as TileLab's Heavy-Duty Stripper and Cleaner</li> <li>• Rub lightly with odorless mineral spirits, isopropyl alcohol or lighter fluid.</li> </ul>   |
| <b>Scuffs and Smudges</b> <ul style="list-style-type: none"> <li>• Rubber Heel Marks, Shoe Polish, Scuffs, Smudges</li> </ul>  | <ul style="list-style-type: none"> <li>• Rub the scuff with fingertip, rubber will come right off (friction from the rubbing will remove rubber).</li> <li>• Scrub area with cleaner, such as TileLab's Heavy-Duty Stripper and Cleaner (available at Home Depot)</li> <li>• Rub lightly with isopropyl alcohol or lighter fluid.</li> </ul> <p>Caution: Isopropyl alcohol, lighter fluid, odorless mineral spirits and paint thinner are flammable solvents. Carefully read and follow cautionary information on label. Keep traffic off treated area for 30 minutes.</p> |

\*Follow the remedies in order. Unless instructed otherwise, use a clean, white cloth or towel with the recommended liquids. Always rinse the affected area with clean water after treatment.